



# Town of Westwood

January 19, 2023

**You will be automatically enrolled in the Westwood Community Choice Electricity product, "Westwood Standard", unless you affirmatively opt out by mailing and postmarking the enclosed opt-out card by February 21, 2023.**

Dear Westwood Electricity Customer,

The Town of Westwood is offering a program called Westwood Community Choice Electricity. The Program is a carefully designed alternative to your current electricity supply options, which includes those offered by Eversource and other third-party electricity suppliers. Through the Program, Westwood aims to provide electricity products that increase our community's renewable energy use and reduce carbon pollution.

—Westwood Select Board

## YOUR OPTIONS

Your participation in the Program is voluntary and you can leave the Program at any time without penalties or fees.

- 1 Automatically enroll in Westwood Standard, with 10% voluntary renewable energy content**  
If you take no action, you will be automatically enrolled in the default product, Westwood Standard, starting on your March 2023 meter read. The electricity supplier for the Westwood Community Choice Electricity Program is Direct Energy Services (Direct Energy).
- 2 Choose to enroll in another Westwood product with more or less renewable energy content**  
To choose a different product, call the Program's electricity supplier, Direct Energy, at (866) 968-8065, or submit a request at WestwoodCCE.com.
- 3 Choose to continue with Eversource Basic Service**  
To remain with Eversource Basic Service for your electricity supply, you must opt out. To opt out before being automatically enrolled you must take one of the following actions before **February 21, 2023**:

Postmark and mail the enclosed opt-out card      *or*      call Direct Energy at (866) 968-8065      *or*      submit the opt-out form at WestwoodCCE.com

## PRODUCT SUMMARY

	<b>Eversource Basic Service</b> (if you opt out)	<b>Westwood Basic</b>	<b>Westwood Standard</b> (automatic)	<b>Westwood Plus</b>
<b>Price</b>	25.649 ¢/kWh – Residential 26.049 ¢/kWh – Small Business 40.263 ¢/kWh – Large Business*	16.310 ¢/kWh	16.710 ¢/kWh	17.850 ¢/kWh
<b>Voluntary Renewable Energy Content</b>	Meets MA renewable energy requirements	Meets MA renewable energy requirements	Adds 10% voluntary renewable energy (MA Class I RECs)	Adds voluntary renewable energy (MA Class I RECs) to total 100%
<b>Duration</b>	January 1 to June 30, 2023 *Large Business: January 1 to March 31, 2023	Enrollment to December 2024	Enrollment to December 2024	Enrollment to December 2024

**The Program cannot guarantee savings compared to Eversource Basic Service for the duration of the Program pricing because future Basic Service rates are unknown.**

Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract. A commission fee of \$0.001 per kilowatt hour (kWh) for the aggregation consultant is included in all Program rates. The Westwood Community Choice Electricity rates also include taxes which are billed as part of the power supply charge.

Westwood Community Choice Electricity rates apply to service beginning and ending on the days of the month that your meter is read. Rates indicated above are for Supply Services only.

Some products contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.

## RENEWABLE ENERGY DETAIL

The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 59% renewable energy resources in 2023 and 62% in 2024. This requirement includes “premium” sources, known as MA Class I, as well as other sources. For details on all required sources, see [www.mass.gov/service-details/program-summaries](http://www.mass.gov/service-details/program-summaries). Some Program products contain additional renewable energy that exceeds the minimum required by the Commonwealth, as shown below.

Name	Year	Required RPS MA Class I	Required Other	Voluntary MA Class I	Total
<b>Eversource Basic Service</b> (ff you opt out)	2023	22%	37%	-	<b>59%</b>
	2024	24%	38%	-	<b>62%</b>
<b>Westwood Basic</b>	2023	22%	37%	-	<b>59%</b>
	2024	24%	38%	-	<b>62%</b>
<b>Westwood Standard</b> (automatic)	2023	22%	37%	<b>10%</b>	<b>69%</b>
	2024	24%	38%	<b>10%</b>	<b>72%</b>
<b>Westwood Plus</b>	2023	22%	37%	<b>41%</b>	<b>100%</b>
	2024	24%	38%	<b>38%</b>	<b>100%</b>

The Renewable Portfolio Standard (RPS) is the minimum renewable energy required each year by the Commonwealth of Massachusetts.

## ANSWERS TO FREQUENTLY ASKED QUESTIONS

- Westwood Community Choice Electricity does not replace Eversource as your electric utility. Eversource will continue to deliver electricity, repair outages, and manage all billing.
- You can switch to a different Program supply product any time after you’ve enrolled.
- You can leave the Program with no associated early termination fees any time after you’ve enrolled. If you leave the Program, your account(s) will be returned to Eversource Basic Service on the next meter read.
- Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from Eversource.
- Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in the Program.
- Exit Terms for Basic Service: There is no penalty charge for leaving Eversource’s Basic Service, however, Large Business customers may receive a billing adjustment charge or credit.
- Information about Basic Service: visit [www.mass.gov/info-details/basic-service-information-and-rates](http://www.mass.gov/info-details/basic-service-information-and-rates), or call Eversource at (800) 592-2000.
- If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.
- Tax-exempt small business customers participating in the Program must provide a copy of their Tax-Exemption Certificate directly to Direct Energy via email at [usn.taxexemption@directenergy.com](mailto:usn.taxexemption@directenergy.com), fax at (800) 504-7428, or mail at Direct Energy, Attn: USN Tax Exemption Dept, PO Box 180, Tulsa OK 74101-0180 in order to maintain their tax-exempt status.

## CUSTOMER SUPPORT & MORE

For more information or customer support, please visit [WestwoodCCE.com](http://WestwoodCCE.com), or call (833) 937-3222.